

Quality Policy

We have established a quality policy that aligns with the purpose and context of our company. This policy provides a framework for setting and reviewing objectives, in addition to our commitment to meeting applicable customer, regulatory, and legal requirements, as well as our commitment to the continuous improvement of our management system.

Customer Focus: As a company, we are committed to understanding current and future customer needs, meeting customer requirements, and striving to exceed expectations.

Leadership: Top management is committed to creating and maintaining a working environment in which people can become fully involved in achieving our objectives.

Engagement of People: As a company, we recognize that people are the essence of a good business, and their full involvement enables their abilities to be used for our benefit.

Process Approach: We understand that desired results can be achieved more efficiently when activities and related resources are managed as a process or as a series of interrelated processes.

Improvement: We are committed to achieving continual improvement in all aspects of our quality management system. This is one of our main annual objectives.

Evidence-Based Decision Making: As a company, we are committed to making decisions related to our quality management system only after analyzing all relevant data and information.

Relationship Management: K-Tech Electronic Vertriebs GmbH recognizes that relationships between an organization and its external suppliers are interdependent, and that a mutually beneficial relationship enhances the capabilities of both parties to create value.

Climate Change:

In our quality management system, we take into account climate-related risks and opportunities, as well as relevant requirements from interested parties. In doing so, we ensure stable supply processes and a responsible use of resources.

Our policy also includes meeting the requirements of all interested parties and our social, environmental, charitable, regulatory, and legal responsibilities. We have established quality objectives that relate to this policy and are documented in RO3 quality objectives.

This policy is available to all interested parties and is communicated and published via our website, notice boards, and intranet.

Approved by: 

Position: Managing Director

Review date: 22.09.2026

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R02 Quality targets

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